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DMI-ST. EUGENE UNIVERSITY

ZAMBIA

DEGREE EXAMINATION – DECEMBER 2024

Semester: IV 252 SW 42 WORKING WITH INDIVIDUALS AND FAMILIES

Time: 3:00 Hours

Max. Marks: 100

Answer any FIVE Questions (5 x 20 = 100 Marks)

1. a) Discuss the significance of studying individual personalities as social worker. (10 Marks)
b) Explain the various types of individual personalities and their characteristics. (10 Marks)
2. a) Explain the diagnostic and psychosocial approaches to working with individuals. (10 Marks)
b) Discuss events that would require you to employ the crisis intervention model working with individuals and families. (10 Marks)
3. a) Discuss basic communication skill in relation to social work practice. (10 Marks)
b) Describe the characteristics of actively listening individuals. (10 Marks)
4. a) Explain the phases of problem solving. (10 Marks)
b) Explain the various types of social casework interviews. (10 Marks)
5. a) Narrate the history of Sigmund Freud. (10 Marks)
b) With an aid of a diagram, explain the models of the mind according to Sigmund Freud.
(10 Marks)
6. a) Stress is the body's reaction to any change that requires an adjustment or response. Discuss
(10 Marks)
b) Explain the emotional and physical symptoms of a stressed individual. (10 Marks)
7. a) Discuss the duties of a social worker in the family settings. (10 Marks)
b) Explain the various duties of a social worker in school settings. (10 Marks)