

QP CODE	20835181125
---------	-------------

Reg.No:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

**DMI-ST. EUGENE UNIVERSITY  
DEGREE EXAMINATION – DECEMBER – 2022**

**SEM: VIII      351 CS 81 MANAGEMENT INFORMATION SYSTEM AND ERP**

Time: 3 Hours

Max. Marks: 100

**Answer any Five questions (5 x 20 = 100 Marks)**

1. a) Explain the resources of information system. **(10 Marks)**  
b) Expound the Value Chain and Strategic IS. **(10 Marks)**
2. a) Explain the Common Types of Enterprise Applications. **(10 Marks)**  
b) How Functional Business System generate and explain? **(10 Marks)**
3. a) What are benefits of electronic commerce and explain? **(10 Marks)**  
b) List out E-Commerce Issues and Explain. **(10 Marks)**
4. a) Analyze the process about online analytical processing. **(10 Marks)**  
b) Delicate the meaning and uses of Data mining. **(10 Marks)**
5. a) Describe Improved Customer and Field Service. **(10 Marks)**  
b) Expound the future of ERP Trends. **(10 Marks)**
6. a) Describe DSS User Interface in detail. **(10 Marks)**  
b) Expound E-Commerce Applications. **(10 Marks)**
7. a) Expound the benefits of CRM Module. **(10 Marks)**  
b) Explain Supply Chain Management. **(10 Marks)**