

QP CODE 2055525101

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DMI-ST. EUGENE UNIVERSITY

ZAMBIA

DEGREE EXAMINATION – JUNE 2024

Semester: V 552 MG 51 MANAGEMENT INFORMATION SYSTEM & ERP

Time: 3:00 Hours

Max. Marks: 100

Answer any FIVE Questions (5 x 20 = 100 Marks)

1. a) Write detailed notes on a System. (10 Marks)
b) Explain in detail on Information System using practical examples. (10 Marks)
2. a) Write detailed notes on Functional Business Systems. (10 Marks)
b) Explain Customer Relationship Management (CRM) using practical examples. (10 Marks)
3. a) Write detailed notes on the concept “E – Commerce”. (10 Marks)
b) Write detailed notes on Decision Support System. (10 Marks)
4. a) Discuss the Business Process Reengineering. (10 Marks)
b) Explain the concept of MIS. (10 Marks)
5. a) Explain in detail the concept of ERP. (10 Marks)
b) Discuss the evolution of ERP. (10 Marks)
6. a) Explain the importance of information systems and information technology. (10 Marks)
b) Explain the Fundamental Role of IS in business. (10 Marks)
7. a) Discuss the phases in ERP Life Cycle. (10 Marks)
b) List out and explain the ERP Vendors. (10 Marks)